

Office Polices

Check In

Please arrive at least 15 minutes before your appointment to fill out the necessary paperwork. Should you arrive late, your appointment may be shortened or rescheduled to allow us to be on time for our next patient.

Appointment Reminders, Broken Appointments, and Cancellations

We will call to remind you of your appointment 1-3 days prior to your scheduled appointment. As long as we receive at least 24 hours notice of your need to change your appointment, there will be absolutely no charge. There will be a \$25 charge for appointments cancelled within 24 hours or no-shows.

Age Requirements and Children

Although we all love children here, we ask that you leave them at home while experiencing our services. For most services, guests must be at least 16 years of age. However, acne treatments are available for younger patients if accompanied by a parent or guardian.

Gift Cards

Gift cards may be purchased in any denomination to use toward services or products of choice. Gift cards are non-refundable.

Gratuity

Gratuity is not accepted at Dr. Carl's office. In appreciation to our staff for a job well done, your referral to friends and family would be greatly appreciated.

Payment Methods

We gladly accept personal checks, VISA, MasterCard, and Discover. A \$25 fee will be assessed for returned checks. Financing options are also available. Feel free to inquire about these options during your consultation or at any time during your treatment.

Duplication of Records

Original records are the property of the doctor and are required to be kept by the doctor. There will be a fee to duplicate original records.

Insurance

We may elect to accept assignment of benefits from your insurance carrier. This is a courtesy and a privilege. As such, there are guidelines we need you to understand and follow. The estimated insurance portion/copay is a rough estimate only. When the final payment has been received from your insurance company, we will reconcile your account. We will bill you the difference. If there is a refund on the account, we will ask you on your next visit if you would like a refund check. The balance is due upon receipt. Please bring your insurance card to all visits and inform us of any changes if you could prior to your appointment. If your insurance company does not assign benefits to us, the payment for your services rendered that day are payable at that time. **ALL COPAYS ARE DUE AT THE TIME SERVICES ARE RENDERED.**